



Brüel & Kjær Vibro
a spectris company

Field Service Engineer (f/m)

Brüel & Kjær Vibro is the leading independent supplier of protection and condition monitoring solutions for rotating machinery. Our worldwide network of branch offices and representatives strengthens our coverage and position in all strategic markets.

To strengthen our International Service Team, we are looking for a Service Engineer (f/m) whose responsibility is to provide technical and application service & support to our customers – in Germany and worldwide.

Your tasks

- Provide on-site installation and technical product support to our worldwide customers
- Use your technical and product expertise to support customers from remote or onsite
- Commission and maintain our vibration monitoring installation and train the customer to our product utilization
- Resolve customer issues related to hardware, software and firmware
- Ensure high customer satisfaction
- Participate actively in personal and company continuous improvement and growth
- Provide product and solution feedback to the entire organization
- Report all activities to your Regional Team Leader and escalate technical issues internally

Your profile

- Bachelor Degree in Mechanical, Mechatronic or Electronic Engineering or B2B with related field experience
- Minimum 3 years of experience in client services
- Strong instrumentation, IT and network knowledge
- Good knowledge in vibration monitoring of rotating machinery highly appreciated
- ISO 18436-1/2 (Mobius Institute) certification desired
- Experience within the oil & gas industries is an advantage
- Strongly customer-focused
- Strong interpersonal skills supported by analytical, problem-solving and negotiation skills
- Ability to work across a wide range of cultural environments
- Fluent in written and spoken German and English
- Ability to work independently, as part of a team and to demonstrate initiative
- Willingness to travel (> 50%), mainly week time and occasionally up to 3 weeks
- Driving license mandatory

You will receive a thorough introduction to the position and will be offered a competitive package. Place of work is Darmstadt/Germany. If you recognize yourself in our description, please send your complete **application in English** to our Human Resources Department (Career@bkvibro.com).



www.bkvibro.com